Sample Technician Residential Skill Chart

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Technician Name** | | | | | | | | | | | | | | | |
| **Technician Skill Level** | **Tech. 1** | **Tech.**  **2** | **Tech. 3** | **Tech. 4** | **Tech. 5** | **Tech. 6** | **Tech. 7** | **Tech. 8** | **Tech. 9** | **Tech. 10** | **Tech. 11** | **Tech. 12** | **Tech. 13** | **Tech. 14** | **Tech. 15** |
| Natural Gas Furnace | x | x | x | x | x | x | x | x | x |  |  |  |  |  |  |
| Propane Gas Furnace | x | x |  |  | x | x | x | x |  |  |  |  |  |  |  |
| Furnace Certifications | x |  | x | x | x | x | x | x |  |  |  |  |  |  |  |
| Lennox Pulse Furnaces | x |  |  |  |  | x | x | x |  |  |  |  |  |  |  |
| Amana HTM Systems |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Unit Heaters | x | x | x | x | x | x | x | x | x |  |  |  |  |  |  |
| R22 A/C Systems | x | x | x | x | x | x | x | x | x |  |  |  |  |  |  |
| R410A A/C Systems | x |  | x | x | x | x | x | x | x |  |  |  |  |  |  |
| Boilers (Hydronics) | x |  |  |  |  | x | x | x |  |  |  |  |  |  |  |
| Hot Water Heaters | x | x |  | x | x | x | x | x | x |  |  |  |  |  |  |
| Radiant Floor Systems | x |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Solar Heating Systems |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Heat Pumps | x | x |  |  |  | x |  | x |  |  |  |  |  |  |  |
| Evaporative Coolers | x | x | x |  | x | x | x | x | x |  |  |  |  |  |  |
| Zoning Systems |  |  |  |  |  |  | x | x |  |  |  |  |  |  |  |
| Tune-ups & Maintenance | x | x | x | x | x | x | x | x | x |  |  |  |  |  |  |
| Electronic Air Cleaner | x | x | x | x | x | x | x | x | x |  |  |  |  |  |  |
| Humidifiers | x | x | x | x | x | x | x | x | x |  |  |  |  |  |  |
| UV Lights | x |  |  | x |  |  | x | x | x |  |  |  |  |  |  |
| Selling Technician | x |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

Sample Technician Commercial Skill Chart

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Technician Name** | | | | | | | | | | | | | | | |
| **Technician Skill Level** | **Tech. 1** | **Tech.**  **2** | **Tech. 3** | **Tech. 4** | **Tech. 5** | **Tech. 6** | **Tech. 7** | **Tech. 8** | **Tech. 9** | **Tech. 10** | **Tech. 11** | **Tech. 12** | **Tech. 13** | **Tech. 14** | **Tech. 15** |
| Gas Heating Systems | x | x |  | x | x | x | x | x |  |  |  |  |  |  |  |
| Unit Heaters | x | x |  | x | x | x | x | x | x |  |  |  |  |  |  |
| Radiant Tube/Panel Htrs. | x |  |  |  |  |  | x | x |  |  |  |  |  |  |  |
| Boilers |  |  |  |  |  |  | x | x |  |  |  |  |  |  |  |
| Water Heaters | x | x |  |  |  | x | x | x | x |  |  |  |  |  |  |
| A/C Slit Systems up to 20 Tons | x | x | x |  |  | x | x | x |  |  |  |  |  |  |  |
| A/C Split Systems Greater Than 20 Tons | x |  |  |  |  |  | x | x |  |  |  |  |  |  |  |
| Chillers |  |  |  |  |  |  | x | x |  |  |  |  |  |  |  |
| Ice Machines | x |  |  |  |  | x | x | x |  |  |  |  |  |  |  |
| Refrigeration Systems | x |  |  |  |  | x | x | x |  |  |  |  |  |  |  |
| Packaged Roof Top Systems up to 20 Tons | x | x |  | x |  | x | x | x |  |  |  |  |  |  |  |
| Packaged Roof Top Systems Greater Than 20 Tons | x |  |  |  |  |  | x | x |  |  |  |  |  |  |  |
| Packaged Heat Pumps | x | x |  |  |  | x | x | x |  |  |  |  |  |  |  |
| Evaporative Coolers | x | x | x |  |  | x | x | x |  |  |  |  |  |  |  |
| Electronic Control Systems (DDC) | x |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| WT Control Systems | x |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Pneumatic Control Systems | x |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Air Balancing |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Filter Only Maintenance | x | x | x | x | x | x | x | x | x |  |  |  |  |  |  |
| Maintenance Inspections | x | x | x | x | x | x | x | x | x |  |  |  |  |  |  |
| Commercial Maintenance Agreement Sales |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |